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Because, I have a speech impairment myself & I think it's necessary for everyone to be heard, not just the politicians; but, everyone of us who have something to say.

- Operators need to stay on the call long enough to get used to the way the PERSON with a speech disability talks. Yes
- Operators should tell callers that everything is confidential. yes
- People with a speech disability need an easy way to reach Speech-To-Speech. yes
- The FCC must stop people in jails from abusing STS. Definately how else do you think information about hard drugs are passed on or another example is a taking of a life .All this is done by codes.
- More people with speech disabilities need to be taught to use STS. I think so
- All these statements also apply to people who use STS on the computer. I'd not go that far yet; but, maybe someday maybe
- There should be competition, as that makes STS work better. Yes
- The operators need to be paid enough so that they do a good job, and they need good training. Definately